



Service Director, Simon Glew Celebrates 10 Years with EDSB

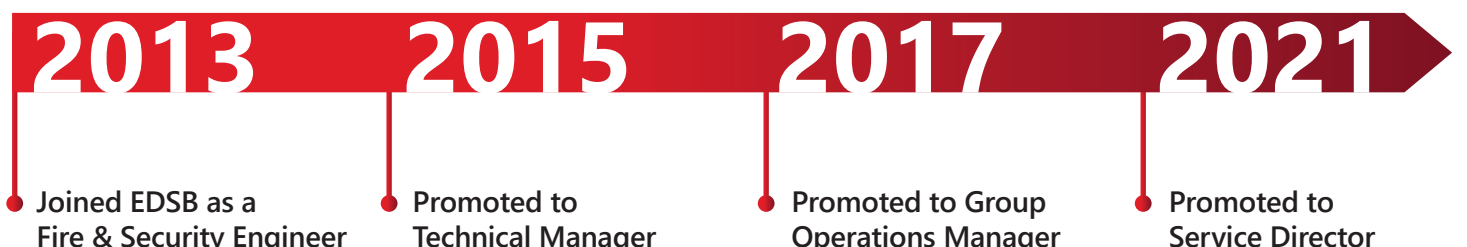
Simon Glew has been an integral part of the EDSB family for a delightful decade and counting. As the leader of the largest team within the organisation, Simon's invaluable contributions have played a crucial role in driving EDSB's remarkable growth. In an ever-evolving company, the Service team holds immense significance, requiring a resilient and devoted leader to navigate its complexities. Simon embodies precisely these qualities. His unwavering commitment and tireless efforts have yielded fruitful results, showcasing the significance of determination and diligence.

To express our heartfelt gratitude for his unwavering commitment, EDSB has presented Simon with a beautifully engraved pocket watch, symbolising our deep appreciation for his remarkable contributions. Well done, Simon, you deserve it!



From Fire & Security Engineer to Service Director Endless Advancement Opportunities at EDSB

Back in 2013, Simon joined EDSB as a highly experienced Fire & Security Engineer. Since then, he has made remarkable strides and currently holds the position of Service Director. Simon's journey serves as a testament to the power of hard work and determination in achieving one's goals. At EDSB, we strongly believe in the power of teamwork, and this accomplishment further reinforces our dedication to fostering a supportive and collaborative environment. Together, we strive to help each employee reach their full potential and succeed.



Word from EDSB Founders, Jonathan Parker & James Sirrell

"Over the past decade Simon has played a hugely significant role in the growth of EDSB Compliance Solutions. His incredible knowledge of Fire & Security systems has proven to be invaluable to the high levels of which our business operates. Whether it is his meticulous planning for monthly preventative maintenance or his ability to remedy reactive call-outs, he has without doubt contributed to high levels that we set as a Fire & Security maintainer.

In addition to his own knowledge, with his outstanding management of apprentices through to regional team leaders, he has demonstrated exceptional leadership qualities to which we are both truly grateful.

We look forward to working with Simon for at least another 10 years as he epitomises the EDSB **#OneTeam** mentality."

Jonathan & James



A message from the Service Team

"I have known Simon for over 20 years, he started as my manager when I was an apprentice and since then has grown to be a good friend. Simon has a wealth of industry knowledge, which makes him the best person to go to for advice and support. There isn't much that Simon doesn't know about Fire & Security, his work ethic is admirable and he is a person of inspiration, he has been an integral part of EDSB's success.

Congratulations on your ten incredible years of hard work! Simon, here's to the next 10 years, unless you retire to become a professional ballroom dancer..."

– Northern Service Area Manager, Kevin Osler

"In the 8 1/2 years I have been at EDSB, I have found Simon to be a great manager and the font of knowledge for Fire & Security. I came into EDSB with limited Fire knowledge being from a Security only background. Working alongside Simon, I have learnt a lot of things in what is say, a short amount of time and hopefully I can pass that onto my team as well."

– Midlands Service Area Manager, Martin Kendall



"Simon was heavily involved in me first joining EDSB in 2019 and I have found him to be a great person to work with. During my time here he has been nothing but supportive, from a technical perspective but also operationally and on occasions personally. I feel that his extensive technical knowledge and relaxed but firm management style brings positive results and gets the best out of everyone who works with him. The proof of this is that when Simon asks people for a favour or for help at short notice then the answer is invariably a positive one – his style means people are prepared to go the extra mile for him.

I have learned a lot from Simon in the time I have worked with him and I try to apply his principles and style to my own role."

– Southern Service Area Manager, Matt Pugh

Special Q & A with Simon

You joined EDSB 10 years ago as a Fire & Security Engineer, how long have you actually been in the industry?
I have been in Fire & Security for 30 years, starting life in the industry as an Installation Engineer.

What was it about EDSB which made you interested in joining?

I am fortunate enough to have known and worked with the company owner for almost 25 years and so when he approached me to join, it was a no-brainer. Besides, he is very hard to say 'no' to.

What challenges have you faced in your position, and how have you overcome them?

Honestly, there are many challenges every single day due to the fast paced Service environment, my best advice is really simple, albeit the fix maybe slightly harder, pick up the phone, communicate regardless of the problem.

You have progressed in the past decade from being an Engineer through to becoming a Director, what do you think your secret is?

Hard work, perseverance and determination. This is my work ethic, I can't change it.

Managing the biggest team at EDSB must be challenging at times, how do you use your wealth of experience to develop the Service Department?

Choosing the right people, working closely with people and communication. Never expect anyone to do something you wouldn't do yourself. Assuming full responsibility even if it isn't my personal mistake.

What advice would you give to other colleagues at EDSB who are looking to develop themselves also within the business?
Work hard, things aren't always perfect but you have to push through and the rewards will come.

What aspect of your role do you enjoy the most?

Being able to resolve problems. Oh, that and telling other people what to do.

What activities do you engage in during your free time when you're not working?

Cruising on my motorbike is an exhilarating experience, allowing me to fully unwind on the open road. I also enjoy skiing, a bit of gardening, and of course, quality time with my other half and kids.

In your opinion, what sets our company apart from others in the industry, and why is it a great place to work?

This is simple. We care. We care about our people and our clients. We all take it very personally if one of our people or clients wish to leave EDSB.

Thank you Simon for sharing your insightful answers. We are genuinely thrilled to have someone of your expertise on our team. Your remarkable tenure with EDSB has undeniably left a lasting impression, and it's safe to say that our company wouldn't be what it is today without your valuable contributions!

#OneTeam